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LUXEPERIENCES

Disclaimer, Terns &

Conditions

Please Read through Carefully!

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YOU AGREE THAT BY PURCHASING A PRETTY PASSPORTS TRIP, DETAILS ARE SUBJECT TO CHANGE.

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Prior to booking any flight, hotel, tours or group trips, we require you to sign this form. Your signature will verify your agreement with the following terms and conditions.

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PRETTY PASSPORTS LUXPERIENCES (PPL) acts as a sales agent for any Airline, Hotel, Tour operator, Cruise line or any other service provide named in the itinerary. PPL is not responsible for acts or omissions of the supplier of their failure to provide services or adhere to their own schedules. PPL assumes no responsibility for and shall not be liable for any refund, personal injury, property damage or other loss, accident, delay, inconvenience which may be caused:
1. Any wrongful or negligent acts of the suppliers.

2. Any supplier price drop after travel arrangements have been confirmed, paid in full or ticketed. You hereby release PPL from any claims that may arise. Travel arrangements involving airline or cruise components are subject to supplemental price increases that may be imposed by the supplier and or government after you have completed your purchase. You hereby consent to pay for any such price increases. Suppliers have their own contract covering cancellation penalties and other terms and conditions, and you may be bound by those contracts regardless of whether you receive notice of their terms. By signing below, you are agreeing to those terms and conditions.

PPL has no special knowledge regarding unsafe conditions, health hazards, weather hazards or climate extremes at location to which you may travel. For information regarding other possible dangers at destinations, we recommend contacting the Travel Warnings Section at www.travel.state.gov. For medical information, we recommend contacting CDC at www.cdc.gov/travel. You assume full and complete responsibility for checking and verifying all passports, visa, vaccination or other entry requirements of your destination, and all conditions regarding health, safety and security at such destination. You hereby release PPL from all claims regarding the aforementioned instances.

Some activities may require physical fitness with some risks associated. You acknowledge and assume responsibility for such rick should you decide to participate in such activities.

Each itinerary is created carefully and thoroughly to best suit each client needs. We may make improvements that can be caused by weather changes, local factors and our own research.

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Thank you for choosing PRETTY PASSPORTS LUXPERIENCES for all of your travel needs. These Terms and Conditions apply to any travel trips and or services you have booked with us and it governs the contractual relationship between you and PRETTY PASSPORTS LUXPERIENCE. Please read these terms and conditions carefully.

1) BOOKING

A booking is confirmed and these Terms will apply when PPL has received the deposit from the client and the client has received written confirmation from PPL. The client confirming the booking should be no less than 18 years of age and agrees to provide complete and accurate information requested by us to confirm booking. At any time before booking is confirmed P.P. reserves the right to increase or decrease brochure prices of any trips. We also reserve the right to decline any booking in our discretion.

2) SPECIAL REQUIREMENTS & MEDICAL CONDITIONS

All clients should consult their physician regarding travel fitness. You should also seek advice on the necessary vaccinations and medical precautions regarding travel. Please notify PPL prior to of any medical illness, disability, physical or mental condition that may hinder your travel health. It is the client's responsibility to assess the risks and requirements of each trip. PPL refuse to carry any woman with child over 24 weeks gestation or any one with serious medical conditions.

3) FINAL/LATE PAYMENT

a) Clients are to refer to confirmation email and payment plan email to ensure you are adhering to all deadlines. Payment of the balance of the trip is due no later than 60 days before departure. If full payment is not received by said date, PPL has the right to change the rate payable for the trip or may treat the booking as canceled and will keep the amount paid booking. If a trip is booked less than 30 days before departure then the full amount is payable at the time of booking.
b) Failure to make a payment on time is a breach of contract and will result in a late fee of \$20 and:/or cancellation of experience.

c) Two (2) consecutively missed payments without reason, knowledge or arranged payment plan will automatically be cancelled which is NON REFUNDABLE/TRANSFERABLE

4) CANCELLATION BY CLIENT

Any cancellation of a booking by a client must be delivered to PPL in writing and must be acknowledged by PPL Experiences are NON – REFUNDABLE and but TRANSFERABLE. It is recommended that each client purchase comprehensive travel insurance with cancellation coverage which is the only means of reimbursement for flights.

ALL CREDIT IS VALID FOR A PERIOD OF ONE YEAR AND IS TRANSFERABLE TO ANOTHER EXPERIENCE!

- Cancellations made more than 60 days from your departure date are subject to 50% credit of total deposit amount less retainer fee.
- Cancellations made within 60-30 days from your departure date are subject to 25% credit of the total amount paid less your retainer fee.
- Cancellations made less than 30 days from your departure date are subject to full charge of the total amount paid (no credit).

5) CANCELLATION BY PPL

Should PPL cancel due to any unusual or unforeseen circumstanced outside of reasonable control the client will have a choice of the following:

- Accept a substitute experience of equivalent value
- Accept a substitute experience of lesser value if no tour of equivalent value is available
- Accept a full refund of all monies paid for the cancelled experience

We will not be held responsible for any incidental expenses that the client may have incurred as a result of the cancellation. For example, airfare, visas. Vaccinations etc.

If after departure, for any reason we are forced to cancel, an attempt to continue will be considered. If this is impossible or should the client decline alternatives, PPL will provide a refund for bookings where retrievable.

6) UNSED SERVICES

PPL will not offer or pay any discounts or refunds for missed or unused services due to no fault of P.P.

7) VALIDITY

The prices of trips advertised on PPL website are based on cost effect at the time of posting. We reserve the right to alter prices of the trip at any time prior to receipt of full payment.

8) AIRFARE

Trip prices do not include airfare unless stated in the inclusions. PPL will be more than happy to assist you with flight search.

9) INSURANCE

PPL acknowledgethat it is mandatory to obtain travel insurance with a minimum medical evacuation and coverage of \$200,000 covering all travel dates.

10) COMPLAINTS & CLAIMS

Client agrees to make mention of any complaints, concerns as soon as possible in order to address and resolve or attempt to resolve the same in an orderly fashion.

11) IMAGES & MARKETING

The client agrees that while partaking in any PPL Experience some images, photos or videos may be used for marketing purpose. If client disagree due to privacy reasons please reach out to a PPL. representative ASAP.

